

Legacy Cache LLC.

PRIVACY POLICY

Effective: March 1, 2026

Welcome to Legacy Cache.

Legacy Cache is owned and operated by Legacy Cache, LLC.

This Privacy Policy explains how we collect, use, process, store, protect, disclose, and manage your information when you access or use the Legacy Cache platform, including the mobile application, the website located at <https://legacy-cache.com>, and all related services, features, and technologies, collectively referred to as the “Service.”

By accessing or using the Service, you acknowledge that you have read, understood, and agree to the practices described in this Privacy Policy. If you do not agree with this Policy, you should not use the Service.

1. OUR APPROACH TO PRIVACY

Legacy Cache was created with the understanding that the content you store on the platform represents meaningful parts of your life. These may include personal memories, family history, creative work, and moments that carry emotional and cultural significance.

Because of this, we approach privacy differently from platforms that are primarily built for public sharing. Our goal is to provide a space where users can preserve and manage content in a way that feels secure, intentional, and respectful.

We are committed to transparency in how we handle your information. This means clearly explaining what data is collected, why it is collected, and how it is used. We also aim to give you meaningful control over your information through account settings and platform features.

At the same time, providing a reliable and functional Service requires the collection and processing of certain data. These activities support essential operations such as account management, content storage, system performance, and platform security.

We balance these needs by limiting data collection to what is necessary and by implementing safeguards designed to protect your information.

2. LEGAL BASIS FOR PROCESSING

Depending on your location and applicable law, we rely on different legal bases to process your personal information.

We process your information based on your consent when you create an account, upload content, or interact with the Service. This consent allows us to provide the core functionality of the platform.

We also process information as necessary to perform our contractual obligations to you. This includes providing access to your account, storing your content, and enabling the features of the Service.

In some cases, we process information to comply with legal obligations. This may include responding to lawful requests, enforcing policies, or meeting regulatory requirements.

We also rely on legitimate business interests. These include improving the Service, maintaining system integrity, preventing fraud, and ensuring a safe user experience. These interests are balanced against your rights and expectations.

Where required by law, you may have the right to withdraw consent. However, doing so may affect your ability to use certain features of the Service.

3. INFORMATION WE COLLECT

We collect information in a way that supports the functionality and security of the Service while minimizing unnecessary data collection.

A. Information You Provide

When you create an account or interact with the platform, you may provide personal information such as your name, contact details, and profile information. You may also upload content, including photos, videos, audio recordings, and written materials.

This content may include personal or sensitive information depending on what you choose to share. You are responsible for the content you upload and for ensuring that you have the rights to share it.

We may also collect information when you communicate with us, including support requests and feedback.

B. Information Collected Automatically

When you use the Service, we automatically collect certain technical information. This includes details about your device, your connection to the platform, and how you interact with features.

This information helps us understand how the Service is used, identify performance issues, and improve the overall experience.

It also plays a critical role in maintaining security, detecting unusual activity, and preventing unauthorized access.

C. Information From Third Parties

We may receive information from third parties in limited situations. This may include information from other users, service providers, analytics tools, or third-party integrations that you choose to connect.

D. Sensitive Information

We do not intentionally collect sensitive personal information unless you voluntarily provide it through content or interactions. If such information is provided, it will be handled according to this Privacy Policy.

4. DATA MINIMIZATION AND PURPOSE LIMITATION

We limit the information we collect to what is necessary for operating, improving, and securing the Service.

We do not collect data that is not relevant to these purposes, and we do not use your information for unrelated purposes without your consent.

This approach helps reduce risk and ensures that your data is handled responsibly.

5. HOW WE USE YOUR INFORMATION

We use your information to provide a functional, secure, and personalized experience.

We use your data to create and manage your account, store your content, and enable platform features. Without this processing, the Service cannot operate.

We may use your activity and interactions to personalize your experience. This includes suggesting content or features that may be relevant to you.

We use automated systems to analyze data and support personalization and functionality. These systems are designed to improve your experience and do not make decisions that have legal or similarly significant effects.

We use information to improve the Service by analyzing usage patterns and identifying opportunities for enhancement.

We communicate with you using your contact information. This may include notifications, updates, and security alerts.

We may display advertising and promotional content. This may be based on your activity within the Service and your interactions with content. However, we do not sell your personal information.

We also use your information to maintain security, prevent fraud, and enforce our Terms and policies.

6. HOW WE SHARE INFORMATION

We do not sell your personal information.

We share information only when necessary to operate the Service or comply with legal obligations.

When you share content, it is visible according to your settings. You control who can see your content.

We share information with service providers who help operate the platform. These providers are required to handle your information appropriately.

We may disclose information when required by law or to protect users and the platform.

In the event of a business transfer, your information may be included as part of that transaction.

We may also share aggregated data that does not identify you.

7. YOUR CONTROL AND RIGHTS

You have meaningful control over your information.

You can access, update, or delete your information through your account settings. You can control who sees your content and how your information is used within the platform.

You are responsible for keeping your information accurate and up to date.

If you wish to exercise your rights, you may contact us at:

support@legacy-cache.com

Subject line: Privacy Request

Depending on your location, you may have additional rights under applicable law.

8. CALIFORNIA PRIVACY RIGHTS

If you are a resident of California, you may have specific rights under applicable privacy laws, including the California Consumer Privacy Act and related regulations.

These rights are designed to give you greater transparency and control over your personal information.

You may have the right to request information about the categories of personal data we collect, the purposes for which it is used, and the categories of third parties with whom it may be shared. This allows you to understand how your data is handled within the Service.

You may also have the right to request deletion of your personal information, subject to certain exceptions. For example, we may retain information where necessary to comply with legal obligations, resolve disputes, or enforce agreements.

You may request correction of inaccurate personal information to ensure that your data remains current and accurate.

You also have the right to opt out of the sale of personal information. Legacy Cache does not sell personal information, and we maintain this position as part of our commitment to user trust.

To exercise any of these rights, you may contact us using the information provided in this Policy. We may take reasonable steps to verify your identity before fulfilling your request.

9. DATA RETENTION

We retain your information only for as long as it is necessary to fulfill the purposes outlined in this Privacy Policy.

This includes maintaining your account, storing your content, and providing access to the Service. It also includes retaining information to comply with legal obligations, resolve disputes,

enforce agreements, and support legitimate business operations such as analytics and system improvement.

Retention periods may vary depending on the type of information and how it is used. For example, account information may be retained as long as your account remains active, while certain system logs may be retained for shorter periods.

When you delete content or your account, we take steps to remove your information from active systems. However, complete deletion may not occur immediately. Data may remain in backup systems or archives for a limited period due to technical and operational constraints.

This approach allows us to maintain system integrity and recover data in the event of system failures.

10. DATA SECURITY

We take the security of your information seriously and implement safeguards designed to protect it from unauthorized access, disclosure, alteration, or destruction.

These safeguards include technical, administrative, and physical measures such as encryption, secure storage systems, and access controls that limit who can access your data.

We regularly evaluate our systems and processes to identify potential vulnerabilities and improve our security practices.

However, no system can be completely secure. The transmission of information over the internet carries inherent risks, and no method of storage or transmission can be guaranteed to be fully protected.

By using the Service, you acknowledge that you provide information at your own risk and that Legacy Cache cannot guarantee absolute security.

11. DATA BREACH RESPONSE

In the event of a data breach or security incident that affects your personal information, Legacy Cache will take reasonable and appropriate steps to respond.

This includes investigating the incident to understand its scope and impact, taking measures to contain the issue and prevent further unauthorized access, and implementing corrective actions to reduce the likelihood of recurrence.

Where required by applicable law, we will notify affected users and relevant authorities within the required timeframes. Notifications may include information about the nature of the breach, the types of data affected, and steps you can take to protect yourself.

Our goal is to respond quickly, transparently, and responsibly in order to minimize potential harm.

12. COOKIES AND TRACKING TECHNOLOGIES

We use cookies and similar technologies to support the functionality and performance of the Service.

These technologies allow us to recognize your device, remember your preferences, and understand how you interact with the platform. This information helps us improve usability, enhance performance, and deliver a more personalized experience.

Cookies may also be used to support advertising and promotional efforts by helping us understand user interests and engagement patterns.

You have the ability to manage or disable cookies through your browser or device settings. However, disabling cookies may affect certain features and functionality of the Service.

13. DO NOT TRACK SIGNALS

Some web browsers offer a Do Not Track feature that signals a preference not to be tracked across websites.

At this time, the Service does not respond to Do Not Track signals. This is due to the lack of a consistent industry standard for how such signals should be interpreted.

We remain committed to transparency and will update our practices if standards evolve.

14. INTERNATIONAL DATA TRANSFERS

Legacy Cache operates primarily in the United States, but the Service may be accessed from other countries.

When you use the Service, your information may be transferred to, stored in, and processed in the United States or other jurisdictions where our service providers operate.

These jurisdictions may have data protection laws that differ from those in your location.

By using the Service, you acknowledge and consent to the transfer of your information across borders and to the processing of your data in accordance with this Privacy Policy.

15. CHILDREN'S PRIVACY

The Service is not intended for individuals under the age of 13.

We do not knowingly collect personal information from children under 13. If we become aware that such information has been collected, we will take steps to delete it as soon as reasonably possible.

Parents or guardians who believe that a child has provided personal information may contact us for assistance.

16. THIRD-PARTY SERVICES

The Service may include links to or integrations with third-party platforms, services, or tools.

These third-party services operate independently and have their own privacy practices and policies. Legacy Cache does not control and is not responsible for how third parties collect, use, or share your information.

You are encouraged to review the privacy policies of any third-party services you use.

17. ENFORCEMENT AND INVESTIGATION

Legacy Cache may use your information to enforce this Privacy Policy, our Terms of Use, and other applicable policies.

This may include reviewing content, analyzing account activity, and investigating potential violations.

We may also use your information to detect, prevent, and respond to fraud, abuse, and unauthorized activity.

In certain situations, we may cooperate with law enforcement authorities or regulatory agencies where required by law or where necessary to protect the safety and integrity of the platform and its users.

18. REGULATORY CONTACT RIGHTS

If you believe that your privacy concerns have not been adequately addressed, you may have the right to contact a relevant data protection authority in your jurisdiction.

These authorities are responsible for enforcing data protection laws and can provide additional guidance or support.

We encourage you to contact us first so that we can attempt to resolve your concerns directly.

19. CHANGES TO THIS POLICY

We may update this Privacy Policy from time to time to reflect changes in our practices, technology, legal requirements, or business operations.

When changes are made, we will update the “Last Updated” date at the top of this Policy.

If changes are significant, we may provide additional notice through the Service or other communication channels.

Your continued use of the Service after updates are made constitutes your acceptance of the revised Privacy Policy.

20. CONTACT INFORMATION

If you have questions, concerns, or requests related to this Privacy Policy or your personal information, you may contact us at:

Legacy Cache, LLC

2648 E Workman Ave STE 3001-252

West Covina, CA 91791

support@legacy-cache.com